

# Montpellier

THE PERFECT BALANCE OF FUNCTION AND STYLE

LAUNDRY - DISHWASHING - COOKING - COOLING

## Installation and Operating Instructions



### Freestanding Washing Machine MW1045W - 1500rpm

Please read these instructions carefully before attempting to install or use this appliance.  
We recommend that you keep these instructions in a safe place for future reference.

# Welcome

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## Thank you for choosing this Montpellier appliance.

Our appliances have been designed to provide you with the best combination of style, reliability and performance to give you years of trouble-free use.

You may be familiar with a similar product, but please take time to read these instructions carefully before installing or using your appliance to ensure you get the most from your purchase.

**We recommend that you keep this manual in a safe place for future reference.**

Your appliance is covered by a comprehensive two year Parts & Labour Guarantee. In the unlikely event that you experience a problem with your appliance, you can rest assured that you are fully protected against the cost of repairs for the first 24 months. Please note that any claim must be accompanied by the model reference number, serial number and proof of purchase.

To activate your guarantee, you will need your product serial number. This can be found inside your appliance.

**NB:** Please make sure that you keep a copy of your original sales invoice as this will be needed if any service call is required.

**There are three ways to register your Guarantee:**

- **Online:** Visit the Support page on our website and complete the online Product Registration form. [www.montpellier-appliances.com](http://www.montpellier-appliances.com)
  - **By Post:** Simply detach and fill in the form provided, attach a stamp and send it in the post. Don't forget to include your e-mail address so that we can send confirmation through to you.
  - **By Phone:** Contact our warranty registration department on **0808 1961388**
- 

**2  
YEAR  
GUARANTEE**  
— PARTS & LABOUR —

ACROSS ALL OUR MODELS

**Montpellier**

[www.montpellier-appliances.com](http://www.montpellier-appliances.com)

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# SAFETY INSTRUCTIONS

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## ■ Safety Instructions

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life. Explanation of the symbols:

### Warning!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in death or serious injuries unless it's avoided.

### Caution!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.

### Note!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries.

### Warning!

#### Electric shock!

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.

# SAFETY INSTRUCTIONS

## Risk of damaging the appliance !

- Remove all packaging and transit bolts before using the appliance otherwise serious damage may result !
- This washing machine is only for domestic use and is only designed for the textiles suitable for a domestic washing machine.
- It is forbidden to wash carpets.
- Do not climb or sit on the appliance at all.
- Do not lean against or use excessive force on the door
- Do not operate the machine in rooms with a temperature of below 5°C. This can cause damages to parts of it. If it is unavoidable, make sure to drain the water completely from the appliance after every use (see „Maintenance - Cleaning of drain pump filter“) to avoid damages caused by frost.
- Never use flammable sprays or substances in the immediate proximity of the appliance.

## Risk to children!

- The appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised so that they do not play with the appliance.
- Children 3 years and under shall be kept away from the appliance or continuously supervised.
- Animals and children may climb into the machine. Check the machine before every operation.
- Do not climb or sit on the appliance.
- The glass door may become very hot during operation. Keep children and pets away from the appliance during operation.

# SAFETY INSTRUCTIONS

## Risk of explosion!

- Do not wash or dry articles that have been cleaned in, soaked in, or dabbed with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) This may result in fire, explosion or contamination of your appliance. Before washing any items in the washing machine that may have come in to contact with such substances make sure they have been thoroughly rinsed by hand.

## INTENDED USE

- The product is intended only for home use and for textiles in household amounts suitable for machine washing and drying. This appliance is for indoor use only and not intended for built-in use. Only use according to these instructions. The appliance is not intended for commercial use.
- Any other use is considered as improper use. The producer is not responsible for any damage or injuries that may result of it.

## INSTALLATION LOCATION AND SURROUNDING

- This appliances is designed for indoor use only.
- All washing and additional substances are to be kept in a safe place out of the reach of children.
- Do not install the machine on a surface (such as carpet) that would prevent ventilation at the base of the appliance.
- Keep the appliance clear from heating sources and direct sunlight to avoid plastic and rubber parts to corrode.
- Do not use the appliance in humid environments, wet rooms, bathrooms or rooms containing explosive or caustic gas. In case of water leakage or water splashes let the appliance dry in the open air.

# SAFETY INSTRUCTIONS

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- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the washing machine, it is not intended to be built-in.
- Water and electrical connections must be carried out by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.
- Remove all packaging material and transport bolts before installing the appliance. Otherwise, serious damage may result. Transit bolts should be retained in case the appliance needs to be moved in the future.
- This appliance is equipped with a single inlet valve and can be connected to the cold water supply only, making sure that the new hose supplied is used rather than the old one.
- Check the connections of the water inlet hose, the water tap and the outlet hose for possible problems due to changes of water pressure. If the connections loosen or leak close the water tap and get it repaired. Do not use the appliance before the pipes and hoses are installed properly by qualified persons and checked for any leaks.
- To ensure your safety the mains plug must be plugged in to a suitable 13amp switched wall socket which is properly and reliably earthed. If you notice any discolouring or damage to the wall socket this must be replaced by a qualified person straight away.
- Always unplug the appliance and turn off the water supply after use and especially if the appliance is not to be used for a prolonged period of time.
- Mains plug must be accessible after installation.

# SAFETY INSTRUCTIONS

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## OPERATION AND MAINTENANCE

- Before using for the first time it is recommended to run the washer through one complete wash cycle at a minimum temperature of 40° without any clothes and use half of your usual amount of detergent.
- Never use any flammable, explosive or toxic solvents. Do not use gasoline and alcohol etc. as detergents. Only select detergents that are suitable for machine washing.
- Make sure that all pockets are emptied. Sharp and rigid items such as coins, brooches, nails, screws, stones etc. may cause serious damages to this machine.
- Remove all objects from pockets such as lighters and matches before use the appliance.
- Thoroughly rinse items that have been washed by hand.
- Fabric softeners or similar products should be used as recommended in their instructions.
- Never try to open the door forcefully. The door will unlock shortly after the end of a cycle.
- Please do not close the door with excessive force. If it is found difficult to close the door, please check if the clothes are properly inserted and distributed.
- Always unplug the appliance and close the water tap before cleaning and maintenance and after each use.
- Never pour water over the appliance for cleaning purpose. Risk of electric shock!
- Do not remove the drain pump filter while there is still water in the appliance. Big quantities of water can leak out, and there is a risk of scalding due to hot water.
- Repairs shall only be carried out by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. The producer will not be responsible for damages caused by the intervention of not authorized persons.



# SAFETY INSTRUCTIONS

## TRANSPORT

- Transport bolts shall be carefully reinstalled to the appliance by a suitably qualified person.
- Any residual water left in the appliance shall be drained out of the appliance.
- The appliance should always be handled with care. Do not carry, lift or move the appliance with any part protruding from the appliance. The door should never be used as a handle when moving the appliance.
- This appliance is very heavy. Always transport with care and we strongly recommend that it is moved by a minimum of two people.

### Warning!

- Don't use multiple plugs or extension cords.
- The appliance must not have an external switching device such as a timer or connected to a circuit that is regularly switched on and off.
- Do not pull the plug out of the mains outlet if there is flammable gas around.
- Never pull out power plug with wet hands.
- Always pull at the plug, not at the cable.
- Always unplug the appliance if it is not being used.

## Packaging/Old appliance

This marking indicates that this product should not be disposed with other household wastes throughout the

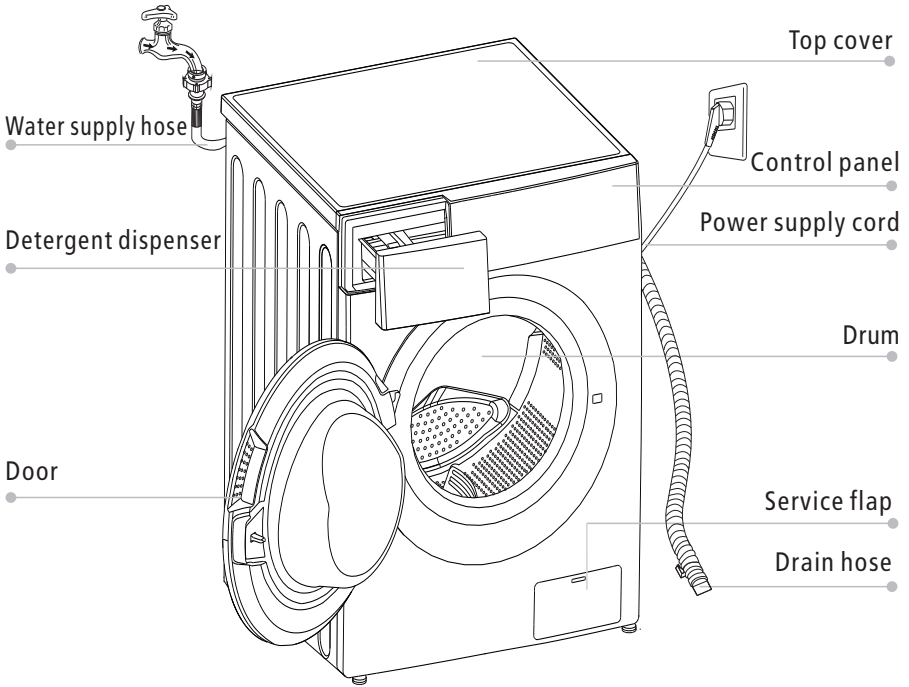


EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle

it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the collection systems or contact the retailer where the product was purchased. They return and can take this product for environmental safe recycling.

# INSTALLATION

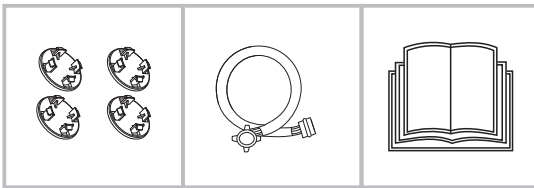
## ■ Product Description



### Note!

- The product picture is for illustration only, please refer to real product as reference.

## Accessories



4 x Cover caps

1 x Supply hose  
cold water

1 x Owner's manual

# INSTALLATION

## ■ Installation

### Warning!

- Stability is extremely important for quiet and vibration free running.
- Make sure the appliance doesn't stand on the mains cable.

Before installing the appliance ensure that all below points are adhered to:

- Install on a dry, rigid and level surface.
- Avoid direct sunlight.
- Make sure the appliance has sufficient ventilation.
- Room temperature is above 0°C
- Keep far away from the heat resources such as heating pipes/radiators

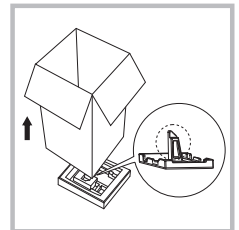
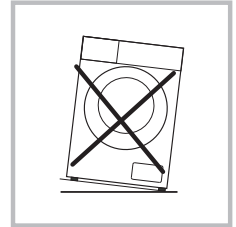
### Unpacking the washing machine

### Warning!

Packaging material (e.g. Films, Styrofoam) can be dangerous for children.

There is a risk of suffocation ! Keep all packaging well away from children.

- Remove the cardboard box and styrofoam packing.
- Lift the washing machine and remove the base packing. Make sure that the small triangle of foam is also removed with the bottom packing. If not then carefully tilt the appliance backwards so that you can manually remove the foam part.
- Remove the tape securing the power supply cord and drain hose.
- Remove the inlet hose from the drum.



# INSTALLATION

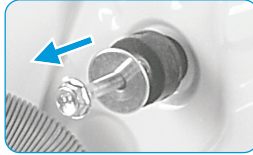
## Remove transport bolts

### ⚠ Warning!

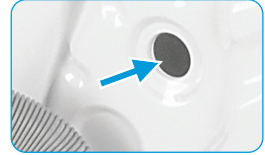
- You must remove the transport bolts from the backside before using the product.
- You'll need the transport bolts again if you move the product, so make sure you keep them somewhere safe.



Loosen the 4 transport bolts with a spanner.



Remove the bolts including the rubber parts and keep them for future use.

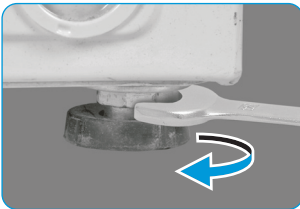


Close the holes using the cover caps.

## Levelling the washing machine

### ⚠ Warning!

- The lock nuts on all four feet must be screwed tightly against the housing.



1. Loosen the lock nut.
2. Turn the foot until it reaches the floor.
3. Adjust the legs and lock the nuts with a spanner. Make sure the machine is level and steady.

## Connect the water supply hose

### ⚠ Warning!

To prevent leakage or water damage, follow the instructions in this chapter

- Do not kink, crush or modify water inlet hose.



Connect the water supply hose to the water inlet valve and a water tap with cold water as indicated.



### 🔩 Note!

- Connect manually, do not use tools. Check if the connections are tight.

# INSTALLATION

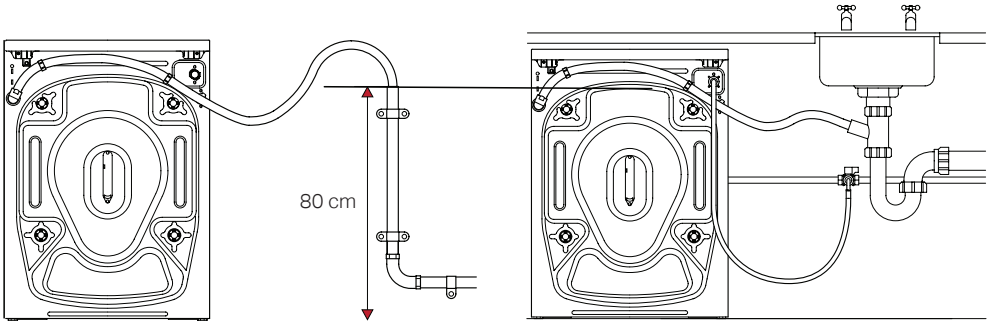
## Drain Hose

### ⚠ Warning!

- Do not kink or extend the drain hose
- Position the drain hose correctly to avoid damage which may result in a leak

There are two ways to connect the drain pipe to a water outlet.

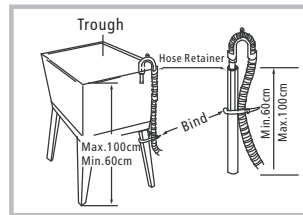
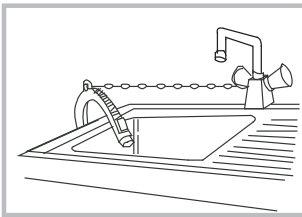
1. Connect the drain to a suitable stand pipe or 2. connect to an outlet below a household sink.....see below.



### Note!

In either option the drain hose must be between 60 cm and 80 cm from the ground.

- If the machine has drain hose support, please install it like the following .



### ! Warning!

When the drain hose has been installed check that it is secure and will not move or become dislodged during discharge of the drain water

If the drain hose is too long do not force it back in to the washing machine as this will cause damage to the hose/appliance

# OPERATION

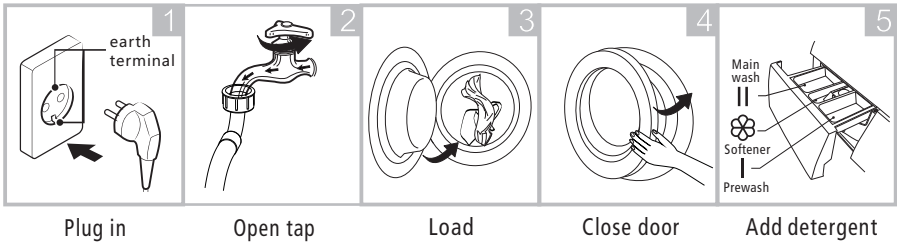
## ■ Quick Start

### ⚠ Caution!

Before using the appliance make sure that it is correctly installed.

Before washing for the first time it is advisable to run the appliance through one complete wash cycle at a minimum temperature of 40°C without any clothes and using half your usual amount of detergent.

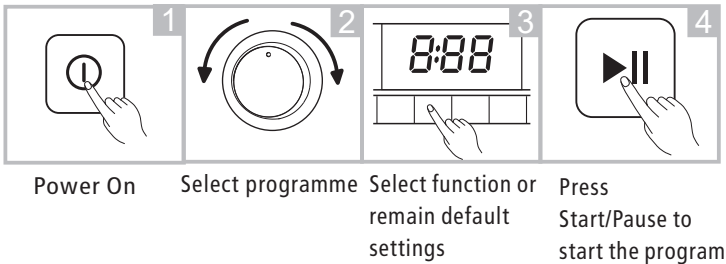
## 1. Before Washing



### 📌 Note!

- Detergent need to be added in compartment I if the pre-wash function is selected.

## 2. Washing



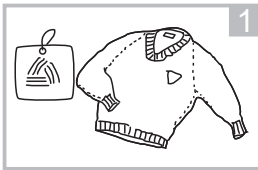
## 3. After Washing

Buzzer beep and "End" on display.

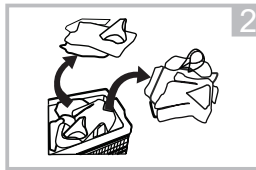
# OPERATION

## ■ Before Each Washing

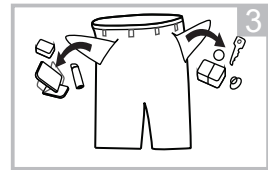
- The ambient temperature of the washing machine should be 5-40°C. If used under 0°C, the inlet valve and draining system may be damaged. If the machine is installed under freezing conditions, it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose can unfreeze before use.
- Please check your laundry care labels and the detergent use instructions before wash. Use non-foaming or less-foaming detergent suitable for machine washing properly.



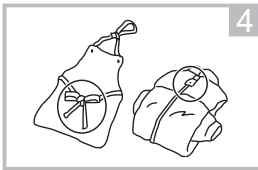
Check the care label



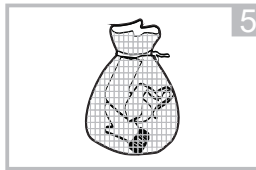
Sort laundry according to color and textile type



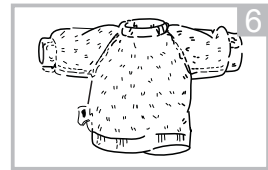
Take all items out of the pockets



Tie together long textile strips and belts, close zips and button



Put small items into a laundry bag



Turn easy-pilling and long-pile fabric inside out

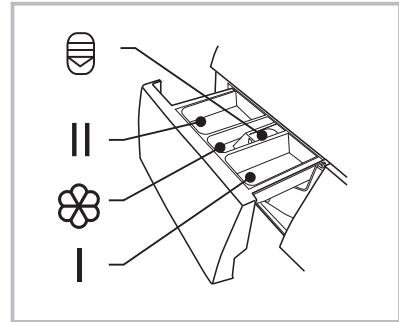
### ⚠ Warning!

- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or dabbed with combustible or explosive substances like wax, oil, paint, gasoline, alcohol, kerosene, and other flammable materials.
- Washing single clothes items may easily create big eccentricity and cause alarm due to unbalance. Therefore it is suggested to add one or two more laundry items to the wash so that spin can be done smoothly.

# OPERATION

## ■ Detergent Dispenser

- I Pre wash
- II Main wash
- ☼ Softener
- ⊖ Release button to pull out the dispenser



Pull out the dispenser

### ⚠ Caution!

- Detergent should only be added to the Pre-wash compartment if pre-wash has been selected as an option

Programme	I	II	☼	Programme	I	II	☼
Sterilization		●	○	Self Clean		●	○
Cotton	○	●	○	Spin Only			
20°C		●	○	Rinse & Spin			○
Mix	○	●	○	Baby Care	○	●	○
Wool		●	○	Sport	○	●	○
Synthetic	○	●	○	Duvet	○	●	○
Eco 40-60		●	○	Rapid 45'	○	●	○
Intensive		●	○	Quick 15'		●	○

● Means required

○ Means optional

### 📌 Note!

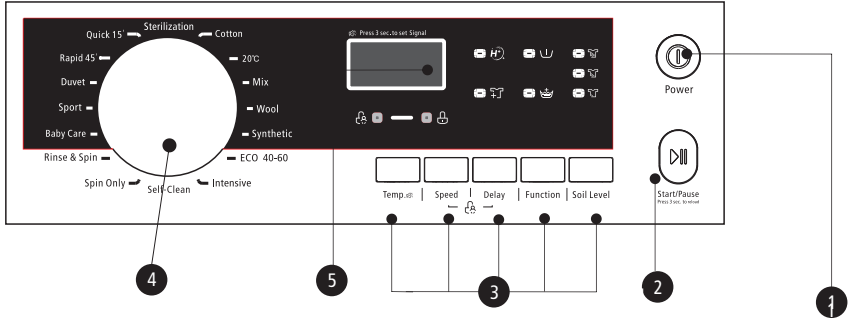
- Thick or concentrated softeners may cause clogging of the soap drawer inlets so it is advisable to dilute if possible, also excessive use of powder may also cause clogging. Always use detergents produced for automatic washing machines and follow the dosing guidelines from the detergent manufacturer.
- Please choose the correct type of washing detergent for required temperatures and clothing to achieve the best performance with less water and energy consumption.



# OPERATION

## Control Panel

Model: MW1045W



### Note!

- The chart is for reference only, Please refer to your machine panel for info.

#### 1 Power

Product is on/off.

#### 2 Start/Pause

Press the button to start or pause the washing cycle.

#### 3 Option

This allows you to select an additional function and will light when selected.

#### 4 Programmes

Available according to the laundry type.

#### 5 Display

The display shows the settings, estimated time remaining, options, and status messages for your washer. The display will remain on through the cycle.

<b>A</b> Display	Wash Time	Delay Time
	1:25	2h
	Speed	Error
	100	E30
	End	Temp.
	- Fast	30
<b>B</b> Child Lock	<b>C</b> Hygiene Pro	
<b>D</b> Stop Add Go	<b>E</b> Door Lock	
<b>F</b> Pre Wash	<b>G</b> Extra Rinse	
<b>H</b> Soil Level		

# OPERATIONS

## ■ Programme Options

Temp.

3

Press the Temp button to change the required wash temperature if a temperature other than the default is required (Cold,20,30,40,60,90)

Speed

3

Press the speed button to change the required speed if a spin speed other than the default is required (0,400,600,800,1000,1200,1500)

Programme	Default Speed(rpm)	Programme	Default Speed(rpm)
	1500		1500
Sterilization	800	Self Clean	–
Cotton	1500	Spin Only	1000
20°C	1000	Rinse & Spin	1000
Mix	800	Baby Care	800
Wool	600	Sport	800
Synthetic	1200	Duvet	1000
Eco 40-60	1500	Rapid 45'	800
Intensive	800	Quick 15'	800

Delay

3

To set the delay function :

1. Select a programme; 2. Press the Delay button to choose the time(the delaying time is 0-24 H.);
3. Press [Start/Pause] to commence the delay operation



Choose the Programme

Setting time

Start

Canceling the delay function:



Press the (Delay) button until the display shows 0H. This should be done before starting the programme. If the programme has already been set then switch off the appliance and restart a new programme.







# OPERATIONS

## Function Options

**Function** **3** Use the function button to select the required functions available with each wash cycle - refer to the programme guide for the options available.

**B**

Choose the Programme      Start      Press [Speed] and [Delay] 3 sec. till buzzer beep.

**! Caution!**

- V[ Á^ áscíæ Á@ ÁcáÁ & Á!^• Áq áÁq |áÁ@ ÁÚ] ^^áBÁÖ\æ Áá~ á] • Á! !ÁÁ^& } á•
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**H+** **C**

**Hygiene Pro**

If selected the self-clean function will be automatically activated during every wash cycle.

Hygeine Pro system keeps the laundry always clean, saves time and limits environmental impact.




 Press for 3 seconds > Add Clothing >  Press To Go !

Start/Pause P113 3.0c.101004
Start/Pause P113 3.0c.101004

**STOP ADD GO**

When you've forgotten to add an item of clothing to your wash,our handy "Stop Add Go" technology allows you to stop the cycle to open the door and add the item and go. For safety reasons if the temperature inside the drum exceeds 40°C or the water level is to high this feature will not be available and give a series of audible beeps to indicate this is an invalid operation.

# OPERATIONS

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## ■ Function Options



### Pre Wash

The Pre-wash function allows you to give heavily soiled items a pre-wash before the main washing programme takes place. When using this function put detergent in compartment I of the soap drawer.

---



### Extra Rinse

The laundry will undergo an extra rinse once this option is selected.

---



### Soil Level

Select the required soil level according to the degree of soiling of the clothes, the programme will automatically control the washing time and rhythm of the wash.

---



### Door Lock

This will indicate when the cycle starts and the door is locked.

---



### Muting the Buzzer



Choose the Programme



Press and hold the [Temp] button for 3 seconds to mute the buzzer.

To reactivate the buzzer repeat the same process as above for 3 seconds.

---

## ⚠ Caution!

- Once you have muted the buzzer it will not sound again until you reactivate it.

# OPERATIONS

## ■ Programme Guide

Please refer to your wash care label in all garments and choose the suitable programme from the list below

Programmes	
Cotton	Designed for hard wearing textiles, cotton garments or clothes that require a high agitation wash such as towels and sheets.
Synthetic	Medium agitation wash designed for synthetic fabrics such as nylon, polyester and acrylic blended items
Baby Care	Intensive wash cycle designed to help remove heavy stains as well as bacteria and allergens using a higher temperature, followed by several rinses to make sure as much detergent is removed from the garments to protect delicate skin.
Rapid 45'	Quick wash cycle for up to 2kg of lightly soiled garments
Mix	Ideal for a load with mixed fabrics such as cotton and synthetics.
20°C	A cold wash using either cold water only or a temperature of 20°C
Sterilization	This cycle maintains a 70°C temperature for 30 minutes during the cycle to help sterilize your clothes as well as the appliance
Quick 15'	Extra quick cycle for those small or single lightly soiled items you need in a hurry
ECO 40-60	ECO cycle suitable for fabrics designed to be washed between 40°C-60°C. Temperature is set at 40°C
Wool	Low temperature wash designed for machine washable wool, wool rich textiles and delicate clothes. Especially gentle wash action and laundry pauses for longer in the water to avoid damage and shrinkage.
Spin Only	Extra spin with selectable spin speed
Rinse&Spin	Extra rinse and spin with selectable spin speed
Intensive	Increased washing time/action to give better results
Self Clean	Special programme designed to clean the drum and pipework. It will do a set 90°C wash cycle to help eliminate bacteria and a build up of dirt inside the machine. You should <b>not</b> put any clothes or garments in the appliance during this cycle. For best results it is advisable to use a powder detergent.
Sport	Specially designed programme for washing active sportswear.
Duvet	Specially designed programme for washing Duvets

# Programme Matrix

Cycle	Delay	Spin	Function				
			Hygiene Pro	Prewash	Extra rinse	Stop Add Go	
Sterilization	2:27 (70°C)	Cold, 20, 30, 40, 60, 90 <b>70</b>	0/400/600/800/1000/1200/1500 1500rpm 0/400/600/800/1000/1200/1500	--	--	0	0
Cotton	3:39 (40°C)	Cold, 20, 30, <b>40</b> , 60, 90	0/400/600/800/1000/1200/1500	--	0	0	0
20°C	1:11 (20°C)	Cold, <b>20</b> ,	0/400/600/800/1000/1200	0	-	0	0
Mix	1:30 (40°C)	Cold, 20, 30, <b>40</b> , 60, 90	0/400/600/800/1000/1200/1500	0	0	0	0
Wool	1:07 (40°C)	Cold, 20, 30, <b>40</b>	0/400/600/ 800	--	--	0	0
Synthetic	3:28 (40°C)	Cold, 20, 30, <b>40</b> , 60	0/400/600/800/1000/1200	0	0	0	0
Eco 40-60	03:13	-	<b>1500</b>	--	--	-	0
Intensive	3:48 (40°C)	<b>40</b> , 60	0/400/600/800/1000/1200/1500	--	--	-	0
Self-Clean	1:18 (90°C)	<b>90</b>	-	--	--	-	--
Spin Only	00:12	--	0/400/600/800/1000/1200/1500	--	--	-	--
Rinse & Spin	00:30	--	0/400/600/800/1000/1200/1500	0	--	0	--
Baby Care	1:53 (60°C)	Cold, 20, 30, 40, <b>60</b> , 90	0/400/600/800/1000/1200	0	0	0	0
Sport	1:16 (40°C)	Cold, 20, 30, <b>40</b>	0/400/600/800/1000/1200/1500	0	0	0	0
Duvet	1:48 (40°C)	Cold, 20, 30, <b>40</b> , 60	0/400/600/800/1000/1200/1500	--	0	0	0
Rapid 45'	0:45 (40°C)	Cold, 20, 30, <b>40</b> , 60	0/400/600/800/1000/1200/1500	--	0	0	0
Quick 15'	0:15 (Cold)	Cold, 20, 30	0/400/600/800	--	--	-	0

0 Means selectable option      **90**    **1500**    **Med**    Numbers/words in **Bold** represent the default value

Times stated are for reference only as they will vary depending on load and ambient temperatures

# OPERATIONS

## ■ Programmes **MW1045W**

MFG100-U1511B/C14EP-EU(NB)							
Cycle	Nominal capacity in kg	Temperature setting	Cycle duration in h:min	Energy consumption in kWh/cycle	Water consumption in L/cycle	Highest washing temperature °C <sup>1)</sup>	Residual moisture in % / Spin speed in rpm <sup>2)</sup>
20°C	5.0	20	1:11	0.212	51	20	65% / 1000
Cotton (60°C)	10.0	60	3:44	1.708	85	60	53% / 1500
Intensive	10.0	40	3:48	1.277	85	40	70% / 800
Mix	10.0	40	1:30	0.889	85	40	65% / 1000
Quick 15'	2.0	Cold	0:15	0.030	31	Cold	75% / 800
ECO 40-60 <sup>3)</sup>	10.0	-	3:59	1.015	70.6	38	53% / 1450
	5.0	-	3:00	0.635	55.3	33	53% / 1450
	2.5	-	3:00	0.286	38.8	22	53% / 1450

- The above data is for reference only, and the data may change due to different actual use conditions.
- The valves given for programmes other than the ECO 40-60 programme are indicative only.
- Concerning to EN 60456:2016/prA2019 With (EU)2019/2014, (EU)2019/2023, The EU energy efficiency class is: B  
Energy test program: ECO 40-60. Other as the default.  
Half load for 10.0Kg machine: 5.0Kg.  
Quarter load for 10.0Kg machine: 2.5Kg.

1) The highest temperature reached by the laundry in the wash cycle for at least 5 minutes.

2) Residual moisture after the wash cycle in water content percent and the spin speed at which this was achieved.

3) The ECO 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60°C, together in the same cycle. This programme is used to assess the compliance with the regulation (EU) 2019/2023.

The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

Loading the household washer-dryer up to the capacity indicated for the respective programmes will contribute to energy and water savings.

Noise and remaining moisture content are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

# OPERATIONS

## ■ Wash Loading Table

Model: MW1045W



### Note!

Please refer to the below chart for the loading guidelines of your specific model according to the programme selected

Programme	Load(kg)	Programme	Load(kg)
	10.0	Default	10.0
Sterilization	5.0	Self Clean	-
Cotton	10.0	Spin Only	10.0
20°C	5.0	Rinse & Spin	10.0
Mix	10.0	Baby Care	10.0
Wool	2.0	Sport	5.0
Synthetic	5.0	Duvet	5.0
Eco 40-60	10.0	Rapid 45'	2.0
Intensive	10.0	Quick 15'	2.0

- Concerning to Regulation(EU) No 1061/2010,The EU energy efficiency class is: A+++; Energy test program: Intensive 60/40 °C; Speed:The highest speed;Other as the default. Half load for 7.0/8.0/9.0Kg machine:3.5/4.0/4.5Kg.
- Concerning to Regulation(EU) 2019/2023,The EU energy efficiency class is: B; Energy test program: ECO 40-60. Other as the default. Half load for 7.0/8.0/9.0Kg machine:3.5/4.0/4.5Kg. Quarter load for 7.0/8.0/9.0Kg machine:2.0/2.0/2.5Kg.



# MAINTENANCE

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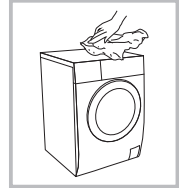
## ■ Cleaning And Care

### Warning!

- Before starting any maintenance tasks on your appliance, please unplug and make sure the water supply is turned off

## Cleaning The Cabinet

Proper maintenance of the washing machine can extend its working life. All surfaces can be cleaned with diluted non-abrasive neutral detergents where necessary. If there is excessive water make sure this is wiped up immediately. Do not use any sharp items when cleaning the appliance



### Note!

- Formic acid and diluted solvents or equivalent such as alcohol, solvents or chemical products etc. are forbidden when it comes to cleaning the appliance.

## Cleaning The Drum

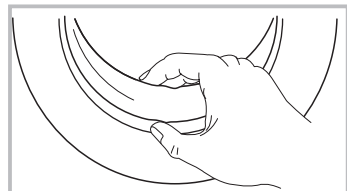
Any rust deposits left inside the drum from metal articles washed in the appliance should be removed immediately with chlorine-free detergents. Never use wire wool !

### Note!

- Don't put laundry in the washing machine while cleaning the drum

## Cleaning the Door Glass and Seal

Wipe the glass and seal after each use to remove lint and stains. If lint is allowed to build up this can cause leaks. Remove any coins or objects from the door seal after each wash. It is advisable to then leave the door slightly open after use to allow air to circulate and avoid the build up of bacteria.



# MAINTENANCE

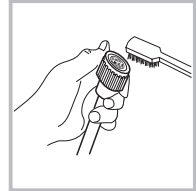
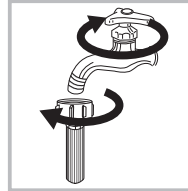
## Cleaning The Inlet Filter

### Note!

- Inlet filter must be checked and cleaned if there is a drop in the inlet pressure

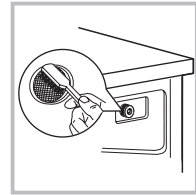
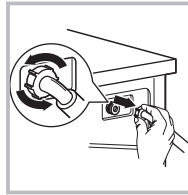
Washing the inlet hose filter :

1. Close the tap.
2. Remove the water supply hose from the tap.
3. Clean the filter.
4. Reconnect the water supply hose.



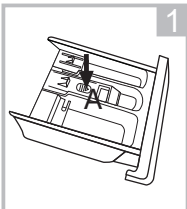
Washing the inlet valve filter :

1. Screw off the inlet pipe from the backside of the machine.
2. Pull out the filter with long nose pliers and reinstall it back after being washed.
3. Use the brush to clean the filter.
4. Reconnect the inlet pipe.

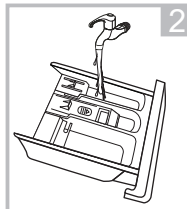


## Clean The Detergent Dispenser

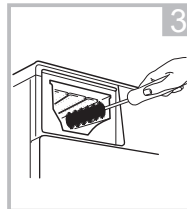
1. Press down the arrow located on the softener cover inside the dispenser drawer and fully slide out the drawer.
2. Lift the clip and remove the softener cover, wash all compartments thoroughly with water
3. Thoroughly clean the top of the soap dispenser with an old tooth brush or suitable bottle brush, DO NOT wipe with a cloth !!
4. Replace the softener cover and push the drawer back into position.



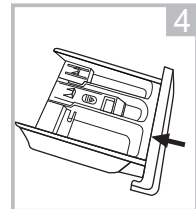
Pull out the drawer after depressing **A**



Clean the drawer under water



Clean inside the dispenser with a brush



Insert the dispenser drawer

### Note!

- Do not use alcohol, solvents or chemical products to clean the machine.

# MAINTENANCE

## Cleaning The Drain Pump Filter

### ⚠ Warning!

- Be careful as the water left in the appliance may be very hot !!
- Allow water to cool before attempting to drain the washer or cleaning the filter.
- Unplug the appliance to avoid any risk of electric shock while removing the filter

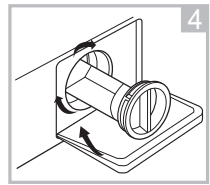
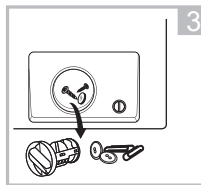
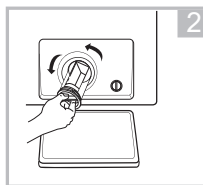
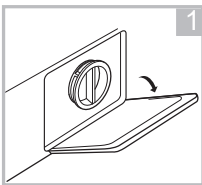
1. The drain pump filter is located behind the cover on the front-lower right corner of the washing machine.

Before attempting to remove the filter place a container and a towel on the floor to collect the water left in the machine.

2. Loosen the filter by turning anticlockwise and wait for the water to fully drain before removing the filter fully, dependent on the amount of water inside the washer you may need to tighten the filter and repeat the process a few times until all the water has drained

3. Clean the filter and remove any foreign objects from inside the filter housing

4. After cleaning replace the filter and tighten clockwise ensuring it is fully tightened and the cover closed.



### ⚠ Caution!

- When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely re-tightened.
- Make sure that before using for the first time after removing the filter you check and make sure there are no leaks.

# MAINTENANCES

## ■ Troubleshooting

If your appliance does not start or it stops during operation, first try and find a solution below, if not contact the service centre.

Description	Reason	Solution
Washing machine doesn't start up	Door is not closed properly	Check the door is closed and no garments are stopping it from closing
Door can't be opened	Washer's safety protection design is working	Disconnect the power, restart the appliance
Water leakage	The connection between inlet or outlet hose is not tight	Check and secure inlet and outlet hoses
Detergent residues in the drawer	Detergent is dampened or agglomerated	Clean and wipe the detergent drawer, check inlet hose filter
Indicator or display does not light	Disconnect the power, PC board or harness has connection problems	Check the power is turned on, check fuse is ok.
Abnormal noise		Check the transit bolts have been removed, Check it's installed on a solid and level floor, Check for foreign objects in the drum or pump

## Fault Codes

Description	Reason	Solution
<b>E30</b>	Door is not closed properly	Restart after the door is closed Check if any clothes are stuck
<b>E10</b>	Water intake problem while washing	Check if the water pressure is too low Straighten the water pipe Check if the inlet filters are blocked
<b>E21</b>	Overtime water draining	Check if the drain hose or drain pump are blocked
<b>E12</b>	Water overflow	Restart the washer and try again
<b>EXX</b>	Others	Please try again first, call up service line if there are still troubles

### Note!

- After all checks, try the appliance again. if the problem or error code persists contact the service department.

# MAINTENANCE

## Transport

### IMPORTANT STEPS WHEN MOVING THE APPLIANCE

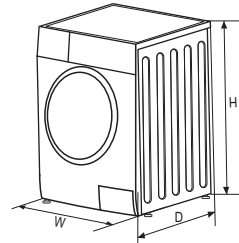
- Unplug the appliance and close the water inlet tap.
- Check, if the door and the detergent dispenser are closed properly.
- Remove the water inlet pipe and the outlet hose from the house installations.
- Let the water drain completely from the appliance (see “Maintenance Cleaning the drain pump filter”)
- Important: Re-install the 4 transport bolts in the back of the appliance.
- This appliance is heavy. Transport with care. Never hold any protruding part of the machine when lifting. The machine door cannot be used as a handle.

## ■ Technical Specifications

Power Supply 220-240V~,50Hz

MAX.Current 10A

Standard Water Pressure 0.05MPa~1MPa



Model	Washing Capacity	Dimension (W*D*Hmm)	Net Weight	Rated Power
MW1045W	10.0kg	595*565*850	72kg	1900W

# MAINTENANCE

## ■ Product Fiche

Product Information Sheet acc. regulation (EU) 2019/2023

Supplier's name or trade mark:

Supplier's address <sup>(b)</sup>:

Model identifier: MW1045W

General product parameters:

Parameter	Value		Parameter	Value	
Rated capacity <sup>(a)</sup> (kg)	10.0		Dimensions in cm	Height	85
				Width	60
				Depth	57
EE <sub>LW</sub> <sup>(a)</sup>	60.0		Energy efficiency class <sup>(a)</sup>	B	
Washing efficiency index <sup>(a)</sup>	1.04		Rinsing effectiveness (g/kg) <sup>(a)</sup>	5.0	
Energy consumption in kWh per cycle, based on the eco 40-60 programme. Actual energy consumption will depend on how the appliance is used.	0.593		Water consumption in litre per cycle, based on the eco 40-60 programme. Actual water consumption will depend on how the appliance is used and on the hardness of the water.	52	
Maximum temperature inside the treated textile <sup>(a)</sup> (°C)	Rated capacity	38	Remaining moisture content <sup>(a)</sup> (%)	Rated capacity	53
	Half	33		Half	53
	Quarter	22		Quarter	53
Spin speed <sup>(a)</sup> (rpm)	Rated capacity	1450	Spin-drying efficiency class <sup>(a)</sup>	B	
	Half	1450			
	Quarter	1450			
Programme duration <sup>(a)</sup> (h:min)	Rated capacity	3 : 59	Type	free-standing	
	Half	3 : 00			
	Quarter	3 : 00			
Airborne acoustical noise emissions in the spinning phase <sup>(a)</sup> (dB(A) re 1 pW)	80		Airborne acoustical noise emission class <sup>(a)</sup> (spinning phase)	C	
Off-mode (W)	0.50		Standby mode (W)	N/A	
Delay start (W) (if applicable)	4.00		Networked standby (W) (if applicable)	N/A	

Minimum duration of the guarantee offered by the supplier <sup>(b)</sup>:

This product has been designed to release silver ions during the washing cycle

NO

Additional information:

Weblink to the supplier's website, where the information in point 9 of Annex II to Commission Regulation (EU) 2019/2023 (1) (b) is found:

<sup>(a)</sup> for the eco 40-60 programme.

<sup>(b)</sup> changes to these items shall not be considered relevant for the purposes of paragraph 4 of Article 4 of Regulation (EU) 2017/1369.

<sup>(c)</sup> if the product database automatically generates the definitive content of this cell the supplier shall not enter these data.

# Here For You

## After-sales assistance

If you continue to experience problems with your Washing Machine, please call the Montpellier customer service helpline on: **01759 487839**

Please have all your product details available, including the model number, serial number, date of purchase, and your retailer's details before registering a fault.

The service call cannot progress without this information.

## Your 2 year Manufacturer's guarantee

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS.

Your new Montpellier appliance carries a free guarantee which protects you against the cost of repairs during the first 24 months from date of purchase provided that:

Any claim is accompanied by evidence of the model reference, model serial number and proof of purchase, such as a Sales Receipt, showing that the appliance was purchased within the 24 months prior to the date of claim.

## What is not covered under the Guarantee

- Any appliance not correctly installed and operated in accordance with the manufacturer's instructions.
- Any appliance that is used for anything other than domestic purposes.  
Any defect caused by accident, misuse, unauthorised modification or inexpert repair.
- Cost of Call-out where a fault cannot be found with the appliance.  
Cost of Call-out for work covering routine maintenance, such as, but not exclusively, cleaning of filters or defrosting.
- Cost of Call-out for work required to correct the alignment of doors following door reversal procedures carried out by you.  
Use of the appliance by anyone other than the Householder.  
Use in any commercial environment.
- Consumable items, such as, but not exclusively, fuses in plugs, bulbs and breakable items which require routine replacement.  
Repair costs incurred that have not been authorised by Montpellier service and/or carried out by a non-approved Montpellier engineer.
- Montpellier Appliances do not accept claims for consequential loss, rusting, corroding, delivery damage or scratches.

## YOUR GUARANTEE IS VALID ONLY IN THE UK.

To register your appliance simply complete the card in your appliance pack and return it with a stamp affixed or alternatively you can register online at **[www.montpellier-appliances.com/support](http://www.montpellier-appliances.com/support)**

## SERVICE HELP-LINE

Should your appliance develop a fault, please call the Montpellier customer service helpline on: **01759 487839**

Please remember to have all your product details available, including the model number, serial number, date of purchase and your retailer's details before registering a fault.

**Montpellier Domestic Appliances Ltd.**

Unit 1, Tewkesbury Retail Park, Northway Lane,  
Tewkesbury, Gloucestershire GL20 8JU

[www.montpellier-appliances.com](http://www.montpellier-appliances.com)



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.